

California State University, Fresno Association, Inc.

Barista - Starbucks

JOB ANNOUNCEMENT - ASSN #16-736

POSITION

Part-time, non-benefited position with Starbucks, a part of University Dining Services through California State University, Fresno Association, Inc. This position will work a flexible schedule, which will include weekends and/or evenings. Baristas are responsible for ensuring and delivering legendary service to all customers.

DUTIES AND RESPONSIBILITIES

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. Other duties may be assigned.

- Develops enthusiastically satisfied customers all the time
 - Delivers Legendary Service to all customers by acting with a “customer comes first: attitude and connecting with the customer. Responds to customer needs and says thank you to every customer
 - Assist customers in the selection and purchase of specialty coffee beverages
 - Maintains customer service area and equipment in a clean and appealing manner
 - Demonstrates “Just Say Yes” behavior by taking care of customer needs
- Maintains quality licensed store operations
 - Provides quality beverages, such as espresso drinks and Coffee of the Week, Whole Bean, and food products consistently for all customers by adhering to all recipe and presentation standards
 - Follows health, safety and sanitation guidelines for all products
 - Follows store policies and procedures for operational flow at each station
 - Performs cleaning tasks in accordance with the Duty Rosters and cleaning standards and works as a store team player
 - Follows standards for merchandising, stocking, rotating and storing all products
 - Performs equipment maintenance in accordance with preventive maintenance checklist
 - Follows cash handling and register policies
 - Follows inventory stocking and recording guidelines

REQUIREMENTS

The requirements listed below are representative of the minimum knowledge, skill, and/or ability required to perform this job successfully. *Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

- Must be enrolled for the upcoming semester at Fresno State in at least 6 units (undergrad) or 4 units (grad)
- Ability to lift, push, pull and/or carry up to 50 pounds
- Knowledge of safety practices and sanitary methods involved in food handling and kitchen equipment
- Ability to stand for long periods of time
- Effective oral and written communication skills in English
- Skill in customer service and working cooperatively with others
- Ability to read, understand, and follow written and verbal instructions
- Ability to coordinate task to meet production deadline; work rapidly and efficiently during rush periods

EDUCATION: High School diploma or equivalent.

SALARY: \$10.50 per hour

FILING DEADLINE: Open Until Filled

TO APPLY: Obtain and submit employment application online at: www.auxiliary.com or by fax: 559-278-0988.

California State University, Fresno Auxiliary Human Resources
2771 E. Shaw Ave. (there is no suite number)
Fresno, CA 93710

E-mail completed application & resume to: HRAUX@LISTSERV.csufresno.edu
Fax: (559) 278-0988

RESUMES WILL NOT BE ACCEPTED WITHOUT APPLICATION

Employment for this position is by the California State University, Fresno Association, Inc. This is not a State of California position.

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY/ADA EMPLOYER