

# California State University, Fresno Association, Inc.

## Barista - Starbucks

**JOB ANNOUNCEMENT - ASSN #18-880**

### **POSITION**

Part-time, non-benefited position with Starbucks, a part of University Dining Services through California State University, Fresno Association, Inc. This position will work a flexible schedule, which will include weekends and/or evenings. Baristas are responsible for ensuring and delivering legendary service to all customers.

### **DUTIES AND RESPONSIBILITIES**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. Other duties may be assigned.

- Develops enthusiastically satisfied customers all the time
  - Delivers Legendary Service to all customers by acting with a “customer comes first: attitude and connecting with the customer. Responds to customer needs and says thank you to every customer
  - Assist customers in the selection and purchase of specialty coffee beverages
  - Maintains customer service area and equipment in a clean and appealing manner
  - Demonstrates “Just Say Yes” behavior by taking care of customer needs
- Maintains quality licensed store operations
  - Provides quality beverages, such as espresso drinks and Coffee of the Week, Whole Bean, and food products consistently for all customers by adhering to all recipe and presentation standards
  - Follows health, safety and sanitation guidelines for all products
  - Follows store policies and procedures for operational flow at each station
  - Performs cleaning tasks in accordance with the Duty Rosters and cleaning standards and works as a store team player
  - Follows standards for merchandising, stocking, rotating and storing all products
  - Performs equipment maintenance in accordance with preventive maintenance checklist
  - Follows cash handling and register policies
  - Follows inventory stocking and recording guidelines

### **REQUIREMENTS**

The requirements listed below are representative of the minimum knowledge, skill, and/or ability required to perform this job successfully. *Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

- Must be enrolled for the upcoming semester at Fresno State in at least 6 units (undergrad) or 4 units (grad)
- Ability to lift, push, pull and/or carry up to 50 pounds
- Knowledge of safety practices and sanitary methods involved in food handling and kitchen equipment
- Ability to stand for long periods of time
- Effective oral and written communication skills in English
- Skill in customer service and working cooperatively with others
- Ability to read, understand, and follow written and verbal instructions
- Ability to coordinate task to meet production deadline; work rapidly and efficiently during rush periods

**EDUCATION:** High School diploma or equivalent.

**SALARY:** \$11.00 per hour

**FILING DEADLINE:** Open Until Filled

**TO APPLY:** Obtain and submit employment application online at: [www.auxiliary.com](http://www.auxiliary.com) or by fax: 559-278-0988.

California State University, Fresno Auxiliary Human Resources  
2771 E. Shaw Ave. (there is no suite number)  
Fresno, CA 93710

E-mail completed application & resume to: [HRAUX@LISTSERV.csufresno.edu](mailto:HRAUX@LISTSERV.csufresno.edu)  
Fax: (559) 278-0988

## **RESUMES WILL NOT BE ACCEPTED WITHOUT APPLICATION**

California State University, Fresno is a smoke free campus. For more information, please click <http://fresnostate.edu/adminserv/smokefree/index.html>  
Employment for this position is by the California State University, Fresno Association, Inc. This is not a State of California position.

**AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY/ADA EMPLOYER**